Existing ecosystem

Program Model
The theory of change of the project.

Initially defined by the curator, then iterated by stating and testing assumptions.

Consists of multiple continually updated & inter-related Beneficiaries, Activities and Assumptions.

	Tech term	Community term
As a...	Persona	Beneficiary
I want to...	Use Case	Activity
In order that...	User Experience	Assumption

Project curator / convener
The person or group initiating the project

Examples:
A resident starting a neighbourhood group
A charity creating a network of interest-aligned groups
An activist trying to get people to work together better

Commissions / Initiates

Small local charity

Local community centre

Local council

Organises

Commissions

Community Technology Partnership
A resident or lived experience centred multi-stakeholder partnership that steers the overall project and keeps it in community hands.
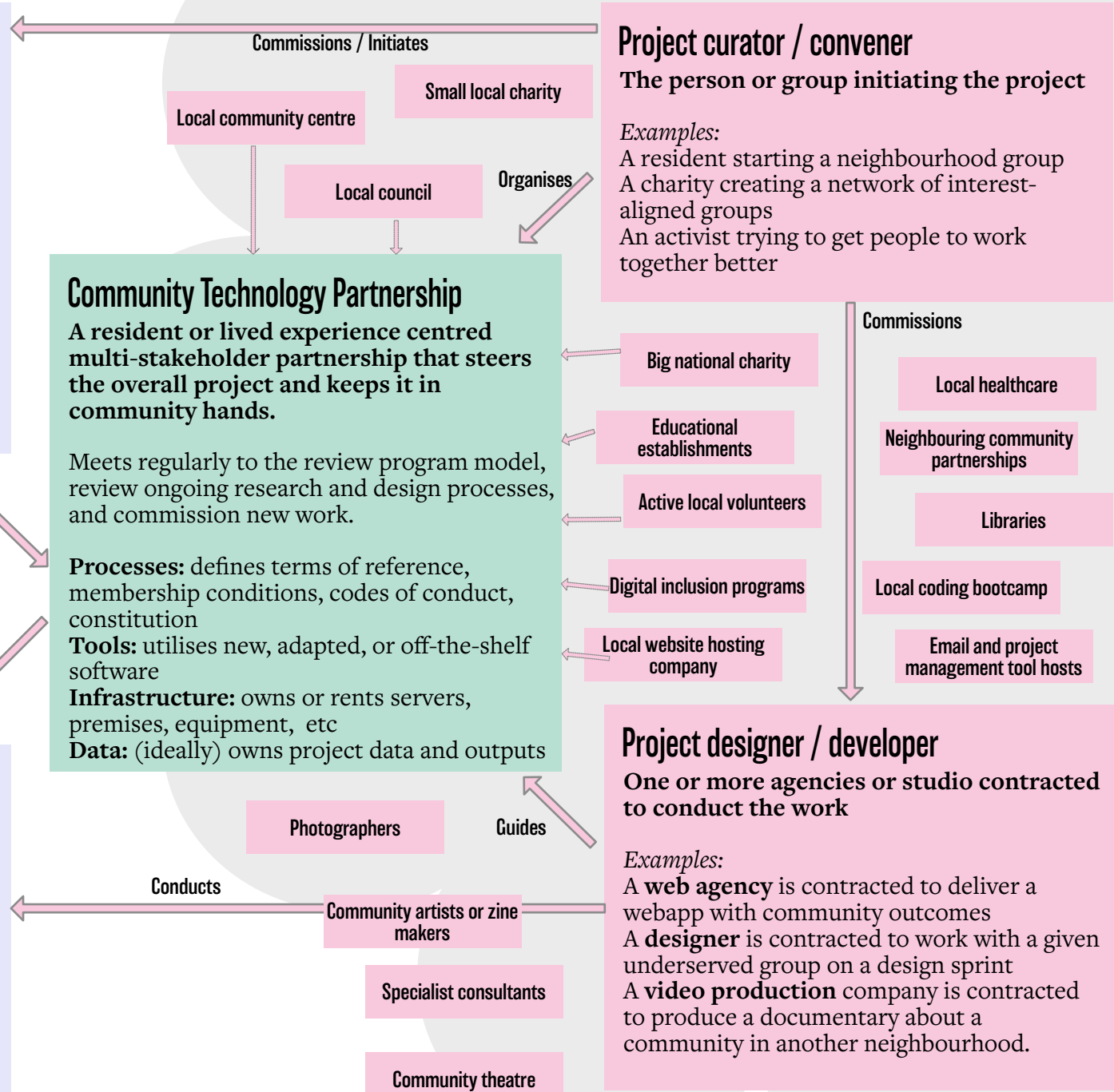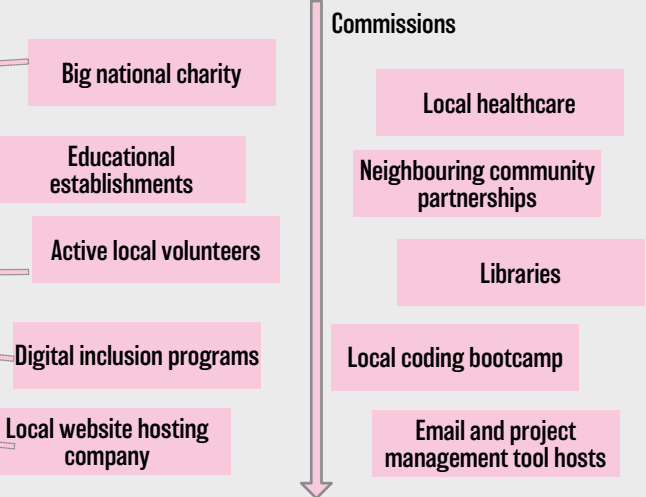
Meets regularly to the review program model, review ongoing research and design processes, and commission new work.

Processes: defines terms of reference, membership conditions, codes of conduct, constitution
Tools: utilises new, adapted, or off-the-shelf software
Infrastructure: owns or rents servers, premises, equipment, etc
Data: (ideally) owns project data and outputs

Big national charity

Educational establishments

Active local volunteers

Digital inclusion programs

Local website hosting company

Local healthcare

Neighbouring community partnerships

Libraries

Local coding bootcamp

Email and project management tool hosts

Informs

Iterates

Steers

Guides

Conducts

Photographers

Community artists or zine makers

Specialist consultants

Community theatre

Research and design process
Interventions that iterate the program model.

Examples:
Co-creation e.g. new software tools, training programs
Co-research e.g. surveys, interviews, focus groups
Co-design workshops e.g. design sprints, guided walks

Project designer / developer
One or more agencies or studio contracted to conduct the work

Examples:
A **web agency** is contracted to deliver a webapp with community outcomes
A **designer** is contracted to work with a given underserved group on a design sprint
A **video production** company is contracted to produce a documentary about a community in another neighbourhood.